



CHANGE IN SECURITY SERVICE BRINGS INCREASED PRESENCE TO THE MIRACLE MILE IMPROVEMENT DISTRICT

May 16, 2018

Miracle Mile Property and Business Owners,

We are happy to announce a change in our security service and methods. This change will begin on June 5, 2018. Our new security provider is Hammer Head Security.

With our new budget for 2018 and a rate increase from our current provider, the board looked to a different approach. Rather than having someone in the district for a single 8-12-hour shift per day, we are changing the service to random patrols, every 2-3 hours.

This approach will give us coverage for 20 to 24 hours per day, 7 days a week.

This means that every two hours a security officer will cruise the district, addressing issues as they arise. **Merchants and owners may still call the security company to report problems in the common area.** Service will be allocated by *zone*, as required in our budget.

The security officer will no longer be able to enter an individual business as part of this service. If you are such a business that needs or anticipates a need to occasionally have an officer inside your business to address a problem, Hammer Head Security will be happy to set up a '*call out*' service contract specifically for you. We have negotiated a special rate for stakeholders of \$35 per call out. **There is no charge if stakeholders call the security company for issues in our common or public areas.**

We are confident this increased presence will be a strong deterrent to those seeking to cause harm or vandalism in the district.

HAMMER HEAD SECURITY – 24 HOUR DISPATCH 877-505-6463

Schedule: Monday to Wednesday- every 2 hours - 10 patrols a day starting at 7am

Thursday to Saturday – every 2 hours – 12 patrols a day

If you have any questions, please e-mail jwatts@stocktonmiraclemile.com.

Thank you,

Jaime Lester-Watts, Executive Director
Miracle Mile Improvement District